

# <Attention>

**There has been a change in our utilization review process.**

<Virginia Premier Health Plan> has implemented a new Utilization Review process exclusively for inpatient services and facility-based surgeries requests for authorization, to speed up the clinical review process for these services.

Starting on Monday December 4th 2017, providers should call **<888-251-3063>** to provide telephonic based clinical review information to receive authorization for all Inpatient Admissions (excluding Maternity), Skilled Nursing, and Outpatient Scheduled Surgeries.

Please continue to fax in admission requests for Maternity to **<877-739-1365>**.

Our goal is to provide excellent quality and rapid service to you! This dedicated phone number for admission requests will help us deliver this level of service to you.

If you have any questions about the prior authorization process, please call **<1-888-251-3063>**.