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Government
Medicare
Information



IMPORTANT INFORMATION: 2023 Medicare Star Ratings Virginia Premier - H9877

For 2023, Virginia Premier - H9877 received the following Star Ratings from Medicare:

Overall Star Rating: ★★★★★

Health Services Rating: ★★★★★

Drug Services Rating: ★★★★★

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important:

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan’s service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

- ★★★★★ **EXCELLENT**
- ★★★★☆ **ABOVE AVERAGE**
- ★★★☆☆ **AVERAGE**
- ★★☆☆☆ **BELOW AVERAGE**
- ★☆☆☆☆ **POOR**

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

Questions about this plan?

Contact Virginia Premier 7 days a week from 8 am to 8 pm Eastern time at 1-833-228-0051 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8 am to 8 pm Eastern time. Current members please call 1-877-739-1370 (toll-free) or 711 (TTY).