

Provider Update

Virginia Premier's Electronic Claims Submission

Date: October 1, 2018

This provider notification includes key updates for managing the submission of electronic claims for:

- Virginia Premier Elite Family and Virginia Premier Elite Individual plans (Medallion 4.0)
- Virginia Premier Elite Plus (our CCC Plus / MLTSS plan)
- Virginia Premier Advantage Elite, Gold and Platinum (our MAPD plans)
- Medallion 3.0 (run out)

Effective **December 1, 2018**, all claims submitted electronically must be submitted through the appropriate clearinghouses and with the assigned payer ID for the product line. Claims that are not submitted with the appropriate Payer ID may be denied or rejected. You will have an opportunity to resubmit the denied or rejected claims to the correct clearinghouse / payer ID for payment as long as you are within your timely filing period. A Payer ID Table is listed at the bottom of this document. The Payer ID Table can also be found on our website at:

www.virginiapremier.com/assets/VPHP-EDI-Clearinghouse-Table-102412.pdf

Medallion 3.0

Claims for Medallion 3.0 must continue to be submitted to the existing clearinghouses under the payer IDs listed for those clearing houses until the program closes out and claims are no longer accepted and/or through the timely filing run-out period.

Members transitioning from the Medallion 3.0 to the Medallion 4.0 Program

Based on the dates and regions listed in the table below, members will be transitioning from their Medallion 3.0 program to their Medallion 4.0 program, which may not be the same Managed Care Organization. As a result, claims must be managed by service date. For all claim service dates where the member was enrolled under Medallion 3.0, file these under the appropriate Medallion 3.0 clearing house and Payer ID for ONLY those service dates that fall under the member's Medallion 3.0 enrollment. This may require that a claim be split to file some services to Medallion 3.0 and the remaining services to Medallion 4.0.

Please note, this does not apply to inpatient facility claims. Inpatient facility claims should be filed to the appropriate product line based on date of admission.

Provider Update

Region	Date for Medallion 4.0 Clearinghouse Submission
Tidewater	August 1, 2018
Central Virginia	September 1, 2018
Northern Virginia / Winchester	October 1, 2018
Charlottesville / Western	November 1, 2018
Roanoke / Alleghany	December 1, 2018
Southwest	December 1, 2018

Example: A member living in Central Virginia receives services from 8/30/18 through 9/5/18. In this case, the provider will submit separate claims:

- to the Medallion 3.0 clearinghouse for services received 8/30/18 through 8/31/18, and
- to the Medallion 4.0 clearinghouse for services received 9/1/18 through 9/5/18

Contact Us: If you have any questions, please contact Provider Services. We are available Monday through Friday from 8:00 am to 6:00 pm at 804-819-5151 or toll-free 800-727-7536.

Provider Update

Plan	Clearinghouse	Current Payer ID
Medallion 4.0	Availity - https://www.availity.com/	VAPRM
	Relay Health / Change Healthcare – https://www.changehealthcare.com/	VAPRM
Medallion 3.0 (Program ends 11/30/18)	Availity - https://www.availity.com/	<u>837 Professional</u> : 54176 <u>837 Institutional</u> : 12K83
	Relay Health / Change Healthcare - https://www.changehealthcare.com/	<u>837 Professional</u> : 54176 <u>837 Institutional</u> : 12K83
	Benchmark Systems / Antworks - http://antworks.healthcare/	<u>837 Professional</u> : 2245
	Claim Logic / Trizetto - https://www.trizettoprovider.com/	VAPRE
	Gateway EDI / Trizetto - https://www.trizettoprovider.com/	<u>837 Professional</u> : 54176
	The SSI Group - http://thessigroup.com/	<u>837 Professional</u> : 99999-0503
	Zirmed / Waystar - https://www.waystar.com/	Z1088
CompleteCare	Availity - https://www.availity.com/	<u>837 Professional</u> : VPCCP <u>837 Institutional</u> : VPCCI
	Relay Health / Change Healthcare - https://www.changehealthcare.com/	<u>837 Professional</u> : VPCCP <u>837 Institutional</u> : VPCCI
Elite Plus (CCC Plus / MLTSS)	Availity - https://www.availity.com/	VPEP1
	Relay Health / Change Healthcare - https://www.changehealthcare.com/	MLTSS
Medicare Advantage Elite (DSNP)	Availity - https://www.availity.com/	VPELT
	Relay Health / Change Healthcare - https://www.changehealthcare.com/	VPE
Medicare Advantage Gold and Platinum	Availity - https://www.availity.com/	<u>837 Professional</u> : MAPDP <u>837 Institutional</u> : MAPDI
	Relay Health / Change Healthcare - https://www.changehealthcare.com/	VPMAD

Virginia Premier will be moving to a universal Payer ID in the future. More to come.