

Provider Update

Service Facilitation Limit and Authorization Requirements

Date: March 31, 2020

Applicable Plan(s): Medallion 4 and CCC Plus

This notice is to inform Service Facilitators of:

1. Routine On-Site Visit (99509) changes to limits and authorization requirements effective May 1, 2020.
2. Current limit and authorization requirements for service facilitation services.

Routine On-site Visits (99509) – New Limit and Authorization Requirements Effective May 1, 2020.

After the comprehensive visit, it is recommended that the Service Facilitator conduct two in-home routine visits within 60 calendar days of the comprehensive visit (once every 30 calendar days – at 30, 60 and 90 days following the comprehensive visit).

After the first two routine in-home visits, the Service Facilitator and individual can decide how frequent the routine on-site visits will be; however, a face-to-face meeting with the individual must be conducted at least every 90 days for personal care. For respite care, a face to face meeting with the individual must be conducted every six months, or upon the usage of 240 hours of respite, whichever comes first, when it is provided as a sole service, to ensure appropriateness of services (including reassessments at least every 6 months).

Effective May 1, 2020, Virginia Premier will automatically authorize 3 routine visits within the first 90 days after the completion of the comprehensive visit. Thereafter, Service Facilitators will be limited to 1 routine on-site visit every 90 days. Service Authorization is required for visits exceeding the limit of 1 visit every 90 days.

Current Service Facilitation Limits and Authorization Requirements

- Initial Comprehensive Visit (H2000) – limit 1 per lifetime. Authorization required.
- Routine On-Site Visit (99509) – limit 4 visits per 6 months (180 days). Authorization required if limit is exceeded. Please see above for changes to 99509 limit and authorization requirements effective May 1, 2020.
- Consumer Training Visit (S5109) – limit 1 per lifetime. Authorization required.
- Reassessment (T1028) – limit 1 visit per 6 months. Authorization required if limit is exceeded.

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- Management Training Hours (S5116) – limit 4 visits per year. Authorization is required if limit is exceeded.

You can find authorization requirements on the Virginia Premier Prior Authorization List (PAL) located here: www.authorization.virginiapremier.com.

Service Facilitation limits and authorization requirements can also be found on the DMAS Website “How to Do Business” Chart for Service Facilitation located here: www.dmas.virginia.gov/#/cccplusproviders.

Authorization requests can be submitted via fax to 1-877-794-7954. When requesting an authorization for visits that have exceeded the limit, please indicate this on the fax cover sheet, submit a DMAS 98R, in addition to providing documentation to support the request on a DMAS 99.

If you have any questions, please contact Provider Services. We are available Monday through Friday from 8:00 am to 6:00 pm at 1-877-719-7358.

Thank you,
Provider Services