

Provider Update

Change to Crisis Stabilization Registration

Date: 12/21/2020

Applicable Plan(s): Medallion 4.0 & CCC Plus

To ensure quality care is being provided to members in accordance with the Department of Medical Assistance Services (DMAS) regulations and provider manuals, Virginia Premier will be reducing the number of units that are automatically authorized for Crisis Stabilization registrations effective January 18, 2021.

Service registration for Crisis Stabilization will be automatically authorized for no more than 7 days and 56 units. Should a provider need additional units prior to the end of the registration period they may discharge the registration and submit a continued stay request for the necessary dates and units. In order to ensure that there is no undue hardship to the member or provider community, Virginia Premier will make every effort to review Crisis Stabilization requests within 1 business day of receipt.

Please contact Behavioral Health Utilization Management at 855-214-3822 if you have any questions.

Thank you,

Virginia Premier Behavioral Health Department

