

Network Coverage

What are "network providers"?

Network providers are doctors, nurses, and other health care professionals that you can go to as a member of our plan. Network providers also include clinics, hospitals, nursing facilities, adult day care facilities, personal care providers, respite care providers, medically appropriate therapies, and other places that provide health services in our plan. They also include home health agencies, medical equipment suppliers, and others who provide goods and services that you get through Medicare.

Using out-of-network providers

With few exceptions, you must pay for services you receive from providers who are not part of the Virginia Premier network unless Virginia Premier has approved these services in advance. The exceptions are care for a medical emergency, urgently needed care, out-of-area renal (kidney) dialysis services and services that are found upon appeal to be services that we should have paid or covered.

What are "network pharmacies"?

Network pharmacies are pharmacies (drug stores) that have agreed to fill prescriptions for our plan members. Use the Provider & Pharmacy Directory to find the network pharmacy you want to use. Except during an emergency, you must fill your prescriptions at one of our network pharmacies if you want our plan to help you pay for them.