



Provider Notification

Provider Payment Date Change

Summary:

Effective August 1, 2017, Virginia Premier Health Plan (VPHP) will move provider payments from Friday to Thursday for Medallion claims. Virginia Premier Elite Plus (MLTSS) claims will be paid on Tuesday and Friday.

Why the change?

In order to effectively process provider claims and payments across multiple product lines, Virginia Premier Health Plan has revised our payment dates for our products as indicated above. These payment cycles are weekly.

What this means to you:

As this change could impact your billing practices and revenue cycle management, we would like to give advanced notice of this operational change.

When does this change become effective?

August 1, 2017

If you have any questions, please contact Provider Services. We are available Monday through Friday from 8:00 a.m. to 5:00 p.m. at 804-819-5151 or Toll-free 800-727-7536.

Thank you for continuing to provide quality care to our members