



Provider Notice

08/18/2017

Members Receiving Incontinent Products

If a member leaves our plan and is covered under the Department of Medical Assistance Services' (DMAS) fee-for-service program, the member will need to access incontinence supplies through the DMAS sole source contractor for incontinence supplies (Home Care Delivered). A member's enrollment with our plan is subject to change each month. Providers must hold the member harmless from liability for the cost of any services provided incorrectly a result of the provider's failure to verify member eligibility and enrollment.

If there are any questions please contact a Virginia Premier Provider Services Representative at 1-757-461-0064.