

# Provider Update

## Virginia Premier Elite Plus (CCC+) Updates

Date: <May 5, 2018>

Effective **May 31, 2018**, Virginia Premier will be processing any claims received on or after this date through our new claims platform, regardless of date of service.

### What this means for our providers:

All Electronic Funds Transfers (EFT) and Electronic Remittance Advices (ERA) will be issued through PaySpan. This change will require the provider to create an account, if you do not already have one. For providers that access PaySpan currently, updates will be required.

### New PaySpan users — How to register:

Providers can contact [providersupport@payspan.com](mailto:providersupport@payspan.com) or 1-877-331-7154, option 1, for assistance with obtaining registration codes and assistance with navigating the website. Provider Services Specialists are available to assist Monday through Friday from 8 am to 8 pm.

If a provider is not loaded in Virginia Premier's new claims platform, or receives feedback from PaySpan that they are a new user with no provider entry in PaySpan system, the provider will need to submit a claim to Virginia Premier and receive a paper check. This check will include registration information for PaySpan.

### For current PaySpan users:

If providers already have an account, there will be a single registration code that is tied to the pay-to entry. If there are multiple pay to entries in Virginia Premier's claims platforms, providers will have multiple registration codes. To obtain code, providers can contact PaySpan and provide TIN/NPI.

If there are any questions please contact a PaySpan Provider Service Representative at 1-877-331-7154.

Please see the video link below to learn more about PaySpan:

- <https://www.payspanhealth.com/help/videolibrary/>

# Provider Update

## Virginia Premier Medallion 4.0 Updates

Date: <May 5, 2018>

### What is Medallion 4.0?

Formerly known as Medallion 3.0, Medallion 4.0 is a Managed Medicaid Program. This plan is administered through Managed Care Organizations (MCOs). Eligible members are as follows:

- Virginia Premier Elite Individual – formerly known as TANF or Medicaid
- Virginia Premier Elite Family – formerly known as FAMIS, FAMIS Plus, FAMIS Moms

### New benefits under Medallion 4.0

- Early Intervention
- Third Party Liability
- Community Mental Health and Rehab Services (CMHRS)

The Medallion 4.0 rollout schedule across the State of Virginia is as follows:

Regions	Proposed Effective Date*
Tidewater Region	August 1, 2018
Central Region	September 1, 2018
Northern/Winchester Region	October 1, 2018
Charlottesville/Western Region	November 1, 2018
Roanoke/Alleghany Region	December 1, 2018
Southwest Region	December 1, 2018

\* Dates subject to change pending DMAS schedule adjustments

### Provider Reimbursement

There will be no change for Medallion 3.0 claims. For Medallion 4.0, Virginia Premier will be processing all claims, based on plan effective dates, through our new claims platform. All Electronic Funds Transfers (EFT) and Electronic Remittance Advices (ERA) will be issued through PaySpan.

This change will require the provider to create an account, if you do not already have one. Please see instructions on opposite page. Additional information may be obtained on the DMAS web site:

- <[http://www.dmas.virginia.gov/Content\\_pgs/medallion\\_4-home.aspx](http://www.dmas.virginia.gov/Content_pgs/medallion_4-home.aspx)>