

COVID-19 Payment Relief Email

1.0, August 25, 2020

Date: August 25, 2020

Subject Line: COVID-19 Payment Increase for Some Medallion 4.0 Providers

Dear Provider:

We're reaching out regarding the Department of Medical Assistance Services' (DMAS) decision to increase certain payments during the pandemic. The announcement can be accessed here:

[DMAS Medicaid Memo, July 2, 2020](#)

The above referenced Medicaid Memo informs physicians about mandated reimbursement enhancements that Virginia Premier has made on certain evaluation and management codes. These temporary reimbursement enhancements of 29% apply to Medallion 4.0 managed care contracted physicians and non-physician professional providers who provided Evaluation and Management services (codes 99200 through 99499) between **March 1, 2020 and June 30, 2020**. As directed by DMAS, Virginia Premier is implementing these changes and will work to reimburse providers by October 31, 2020. We encourage you to review the Medicaid Memo in its entirety. It is accessible on the DMAS website.

Virginia Premier's claims processing system has been updated to meet the new DMAS requirements as indicated below:

1. Configuration of Enhanced Rates for March 1, 2020 through June 30, 2020: Our goal is to implement the claims system on **September 14, 2020**.
2. Identify qualified claims and reprocess: Our goal is to be completed by **October 5, 2020**.

Providers should be aware that qualified claims are being reprocessed in Virginia Premier's system. After any applicable reprocessing, should you disagree with a determination made by Virginia Premier, you may be eligible to appeal the determination depending on the terms of your provider agreement.

Please contact Provider Relations at 804-968-1529 if you have additional questions.

Thank you,

Provider Services