

Provider Update

Virginia Premier Announces August 1 Payment Policy Changes

Date: 6/01/2021

Virginia Premier wants to make you aware of changes to our provider payment policies, **effective August 1, 2021** (see page 2 for details). Please review the list of updates carefully to ensure you understand the changes and any potential impact to your practice/facility and your patients.

If you have any questions about these changes, please contact your provider representative or Provider Services at (804) 968-1529.



| Changes/Updates to Policy | Effective Date of Change | Product Lines | Provider Types | Main Points | Source |
|---------------------------|--------------------------|----------------|-----------------------------|---|------------------|
| sMOD Flag | 8/1/2021 | Medicaid | DME Only | Identifies claim lines that do not have the appropriate modifier appended for use with a particular CPT or HCPCS procedure code. | CMS AMA |
| MODf | 8/1/2021 | Medicare | Hospital Outpatient Only | Identifies claim lines that do not have the appropriate modifier appended for use with a particular CPT or HCPCS procedure code. | CMS |
| 072SNB | 8/1/2021 | Medicare | Hospital Outpatient Only | Service not billable to the Medicare Administrative Contractor (MAC). Identifies if a claim line submitted contains a HCPCS code with a status indicator of 'M'. These services cannot be billed to the Fiscal Intermediary or MAC based on guidelines from CMS. | CMS |
| Service Facilitation | 8/1/2021 | Medicaid/MLTSS | Service Facilitators | Care Coordinators have taken on responsibilities to meet growing members' needs for DME, resolution of PPL payment issues, resolution of transportation issues, identification and education of community resources, and other tasks previously completed by Service Facilitators. As a result, the need for frequent visits by the Service Facilitators has decreased due to the increased role of the Care Coordinator in case management of the members. The Service Facilitator's main responsibilities include assessing an individual's needs related to Consumer Directed services, assisting in the development of the individual's service plan, providing training on how to be an effective employer, and completing ongoing service reviews and monitoring activities. It is important to note that ongoing monitoring does not require a visit, and not all monitoring activities are billable services. | DMAS Guidance |