



## **Provider Notice**

### **Virginia Premier Elite Provider Portal is Live**

#### **Summary:**

The Payer Transactions Provider Portal is now live for Virginia Premier Elite providers.

#### **What functions are available within Payer Transactions for Virginia Premier Elite?**

- Verify member eligibility
- Check claim status and view details
- Create and submit CMS 1500 claims directly to Virginia Premier through a claims entry function portal
- Check electronic PCP panel listing

#### **How do I gain access to Payer Transactions?**

Providers will access Payer Transactions through the VA Premier website:

- Visit [www.vapremier.com](http://www.vapremier.com)
- Navigate to Provider Tab for Medicaid
- Select Provider Portals

#### **I already have an account with Payer Transactions. Will I need to create another account?**

No, if you already have a Payer Transactions account you will not be required to create a new account. Current users will use their current User Name and Password to access the website and will select the Virginia Premier Elite line of business to navigate through the portal.

#### **Is there any training provided on how to navigate through the portal?**

Yes, there is a Payer Transactions Provider Guide that is currently available on our website.

- Visit [www.vapremier.com](http://www.vapremier.com)
- Navigate to Provider Tab for Medicaid
- Select Provider Resources
- Click on link for Payer Transactions Provider Training Guide

If you have any questions, please contact Provider Services. We are available Monday through Friday from 8:00 a.m. to 5:00 p.m. at 804-819-5151 or Toll-free 800-727-7536.

Thank you for continuing to provide quality care to our members.